

**CALL OUT CHARGE**

This covers travel to/from the site and the first 30 minutes on-site (usually covers a quick fix or problem determination). This is charged as follows:-

- Local Area – Tewkesbury £35
- Area A – Towns of Cheltenham, Evesham, Pershore etc - £58
- Area B – Gloucester, Worcester, Moreton, Stow etc - £65
- Area C – Up to 1 hrs normal travel, incl Stratford, Worcester, Redditch, Cirencester etc - £72

Outside these areas are subject to individual quotation.

**ENGINEERING CHARGES**

For bench engineering in the workshop, or for additional engineering time over and above the first 30 minutes included in a call-out charge, the rate is £50 per hour (min £12.50 per 15 minutes).

**OTHER ITEMS**

Repairs and servicing charges above cover labour and expenses incurred. Parts are charged at cost where fitted. All prices are subject to UK VAT.

**Cotswold Printers**

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