

**CALL OUT CHARGE**

This covers travel to/from the site and the first 30 minutes on-site (usually covers a quick fix or problem determination). This is charged as follows:-

- Local Area – Tewkesbury £40
- Area A – Towns of Cheltenham, Evesham, Pershore etc - £64
- Area B – Gloucester, Worcester, Moreton, Stow etc - £72
- Area C – Up to 1 hrs normal travel, incl Stratford, Worcester, Redditch, Cirencester etc - £82

Outside these areas, prices are subject to individual quotation.

ENGINEERING CHARGES

For bench engineering in the workshop, or for additional engineering time over and above the first 30 minutes included in a call-out charge, the rate is £56.00 per hour (min £14.00 per 15 minutes).

OTHER ITEMS

Repairs and servicing charges above cover labour and expenses incurred. Parts are charged at cost where fitted. All prices are subject to UK VAT.

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